

## **Terms and Conditions – Coolangatta Tweed Tenpin VIP Membership Program**

- 1) The Coolangatta Tweed Tenpin VIP Membership program, is operated by Coolangatta Tweed Tenpin Pty Ltd ABN 55 060 281 816 ("Tweed Tenpin"). Participation in the Coolangatta Tweed Tenpin VIP Membership Program indicates agreement to be bound by its Terms and Conditions as detailed below.
- 2) Membership to the Coolangatta Tweed Tenpin VIP Membership Program is open to residents Between Nerang and Ocean Shores.
- 3) Only individuals may be members of the Coolangatta Tweed Tenpin VIP Membership Program. A person can join the Coolangatta Tweed Tenpin VIP Membership Program free of charge at Coolangatta Tweed Tenpin or online at [www.tweedtenpin.com.au](http://www.tweedtenpin.com.au) When joining on-line a Reward Card will be activated at this time and await pick up from the centre. The initial and all subsequent transactions will be included in the member's Loyalty Account.
- 4) A member must complete the registration at Coolangatta Tweed Tenpin or on-line at [www.tweedtenpin.com.au](http://www.tweedtenpin.com.au) to use any Loyalty Entitlements issued through the Coolangatta Tweed Tenpin VIP Membership Program.
- 5) A member's name and e-mail address are required when joining the Coolangatta Tweed Tenpin VIP Membership Program. E-mail will be the primary method of communication with members regarding the program and any additional benefits that may be periodically introduced. If members do not have an e-mail address then a postal address must be supplied, however Coolangatta Tweed Tenpin does not guarantee that members will receive communication via mail.
- 6) Member's personal details along with the member's transaction history and mailing requests will be held on a database maintained by Coolangatta Tweed Tenpin. Under no circumstances will information be made available to any other parties or used for any other purpose unless in accordance with Coolangatta Tweed Tenpin Privacy and Security policy or as required by law.
- 7) Members are entitled to receive the following Loyalty Benefits on presentation of a valid Coolangatta Tweed Tenpin VIP Membership card:
  - a) 10% off the bowling full rate (board rate) valid for up to four people at Coolangatta Tweed Tenpin. This discount is not available with any other discount offer, voucher or promotion. This offer is not available for league, tournaments, birthday parties, school groups, meal deals or group and corporate bookings. Discounts are only valid on presentation of an active Coolangatta Tweed Tenpin VIP Membership card.
  - b) 5% off any full priced item purchased from the Cafe. This discount is not available with any other discount offer, voucher or promotion. This offer is not available for league, tournaments, birthday parties, school groups, meal deals or group and corporate bookings. Discounts are only valid on presentation of an active Coolangatta Tweed Tenpin VIP Membership card.
- 8) Periodically Coolangatta Tweed Tenpin will make available additional offers and promotions that are for the exclusive benefit of Coolangatta Tweed Tenpin VIP Membership Program members. These will be bound by separate terms and conditions that will be communicated at the point of sale. These offers and promotions will not be valid in conjunction with the offers outlined in section 7 of these terms and conditions. VIP Membership Benefits are for personal use by a member and will not be valid for league, tournaments, birthday parties, school groups, or group and corporate bookings.
- 9) In order to obtain Loyalty Benefits, a member must present their VIP Membership Card at the time of each transaction at the point of sale or, if the purchase is by telephone, fax, mail order, by quoting their membership number – in each case before the purchase is concluded.

- 10) All transactions on the VIP Membership Card accrue in the member's name only and cannot be assigned, sold, refunded, transferred, exchanged or otherwise dealt with except in accordance with these Terms and Conditions.
- 11) Registration in the Coolangatta Tweed Tenpin VIP Membership Program confirms a member's agreement to receive correspondence and promotional material from Coolangatta Tweed Tenpin, including mailings with special offer & event information and monthly newsletters & catalogues.
- 12) Members must report if their VIP Membership Card is lost or stolen and a replacement card will be issued.
- 13) Coolangatta Tweed Tenpin may in its absolute discretion suspend or terminate the VIP Membership Program at any time without prior notice. Coolangatta Tweed Tenpin will not be liable for the suspension or termination of the Coolangatta Tweed Tenpin VIP Membership Program on any account whatsoever including (without limitation) for any VIP Membership Benefits that may be valid at the time of suspension or termination.
- 14) All conditions and warranties whether express or implied and whether arising under statute or otherwise, as to the condition, suitability, quality, fitness or safety of any goods or services supplied under the Coolangatta Tweed Tenpin VIP Membership Program are expressly excluded to the full extent permitted by law. Any liability Coolangatta Tweed Tenpin may have to a member under statute in respect of such goods and services which cannot be excluded is limited, where permitted, to supplying, or paying the cost of supplying, the goods or services again or repairing, or paying the costs of repairing, the goods, at Coolangatta Tweed Tenpin's option.
- 15) The Coolangatta Tweed Tenpin VIP Membership card remains the property of Coolangatta Tweed Tenpin and may be recalled at the discretion of Coolangatta Tweed Tenpin at any time.
- 16) Coolangatta Tweed Tenpin reserves the right to make any changes at any time to these Terms and Conditions and to any part of the Coolangatta Tweed Tenpin VIP Membership Program. A current version of these Terms and Conditions will be available on the Coolangatta Tweed Tenpin website [www.tweedtenpin.com.au](http://www.tweedtenpin.com.au)